



Reporting an adult safeguarding concern

What does adult safeguarding mean?

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect. It is about people and organisations working together to prevent and stop both the risks and experience of abuse or neglect. At the same time, it is about making sure that the adult's wellbeing is promoted including having regard to their views, wishes, feelings and beliefs in deciding on any action.

Where can I find further information?

Information on how to [report](#) an adult safeguarding concern.

[Warwickshire Safeguarding](#) website contains useful information to help you understand your role and responsibilities to safeguarding.

[West Midlands Adult Safeguarding Policy & Procedures.](#)

Who are we trying to help?

Many adults, because of illness or disability, may be unable to protect themselves from abuse. Adults with care and support needs may be certain older people, people with learning or physical disabilities, people with mental ill-health or those with a short or long-term illness.

What happens next?

Everyone is different and will need different support or advice depending on their situation. Adult Social Care will work to ensure that an adult at risk of abuse receives the help and support they need to act on their own behalf, to make choices and to retain control over their life.

How do I consider informed consent?

It is always essential in adult safeguarding to consider whether the adult is capable of giving informed consent in all aspects of their life. If, after discussion with the adult who has mental capacity, they refuse any intervention, their wishes will be respected unless there is an aspect of overriding public interest.

What happens when I contact Adult Social Care?

Adult Social Care will make enquiries, or ask other agencies to make enquiries, to help to decide what action might be needed, if any. Adult Social Care will seek to put the person at the centre of the process and to be in control of decisions about their life.

How do I report a safeguarding concern?

Contact Adult Social Care on: **01926 412080**. Remember to 'think family' if there is a child who is identified as being at risk of harm and refer to the Warwickshire children's social care on **01926 414144**. To report a crime or raise a concern about abuse with Warwickshire Police, you can phone non-emergency number on: **101**. But if it is an emergency always dial: **999**.