



Accessibility Statement for SafeguardingWarwickshire.co.uk

This accessibility statement applies to the website of Warwickshire Safeguarding, www.safeguardingwarwickshire.co.uk.

This website is managed by Warwickshire Safeguarding's Business Team. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you are unable to zoom in and out with using just your finger on a tablet or mobile device
- when using our website feedback form, some of the fields are not marked up correctly

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email wsab@warwickshire.gov.uk
- call 01926 742981 or 01926 746982

We'll consider your request and get back to you in 5 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Warwickshire Safeguarding Business Team at wsab@warwickshire.gov.uk or by calling 01926 742981 or 01926 746982.



Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us www.safeguardingwarwickshire.co.uk/contact-us

Technical information about this website’s accessibility

Warwickshire Safeguarding is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance Status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below.

Non accessible content

The content listed below is non-accessible for the following reasons.

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images by December 2020. When we publish new content we’ll make sure our use of images meets accessibility standards.

Disproportionate burden

Technology

We are unable to use some navigation features using just one finger, i.e. we are unable to zoom in and out of a page using just one finger when using a mobile or tablet device.

When liaising with our website developer it has become apparent that this is not possible, however, on most mobile phones (tested on iphone) the web browser has accessibility tools built in so the user can click onto the top left tool and zoom in/out using one finger.

Content that’s not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By December 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they’re not essential to providing our services. For example, we do not plan to fix documents provided within our Spotlight Feature webpages.



Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

Our [accessibility roadmap](#) shows how and when we plan to improve accessibility on this website.

Preparation of this accessibility statement

This statement was prepared on 29 September 2020. It was last reviewed on 28 September 2020.

This website was last tested on 28 September 2020. The test was carried out by Warwickshire Safeguarding's Business Team.

We used this approach to decide on a sample of pages to test:

<https://www.gov.uk/government/publications/doing-a-basic-accessibility-check-if-you-cant-do-a-detailed-one/doing-a-basic-accessibility-check-if-you-cant-do-a-detailed-one#preparing-to-do-a-basic-accessibility-check>