

# Complaints in relation to Child Protection Conferences

A guide for children and young  
people in Warwickshire



Warwickshire  
Safeguarding

**The conference may have decided that you should be made subject to a Child Protection Plan.**

**You have the right to complain about this decision.  
This leaflet will explain how.**

**If you are unhappy about something else, please talk to your social worker or their manager in the first instance.**

**Complaints about individual agencies, their performance and provision (or non-provision) of services should be responded to in accordance with [Warwickshire's Social Care Complaints and Representations Policy & Procedure for Children Young People and Families](#)**

## ***Complaints by children and young people***

Sometimes children/young people or their parents/carers, may wish to make representations or complain in respect of one or more of the following aspects of the functioning of child protection conferences:

- The process of the conference; for example, you think the information upon which the decision was made was incorrect;
- The initial decision that you should be subject to a Child Protection Plan or should continue to be subject to a Child protection Plan was incorrect;
- The category of harm agreed at conference was incorrect;
- The decision that you should no longer be subject to a Child Protection Plan was incorrect.

### ***Who can complain?***

- You, if you are of sufficient age and have enough understanding;
- Your parents, or anyone with parental responsibility for you;
- Anyone else who the local authority thinks has sufficient interest in your welfare.

### ***Who should I complain to?***

Complaints should be addressed to the conference Chair who will talk to the appropriate social worker in the children's team. All parties must be made aware that:

- this complaints process cannot itself change the decision to have a Child Protection Plan;
- during the course of the complaints process, the decision made by the conference stands.
- the decision of conference will only be re-considered if your complaint is agreed and a Review Child Protection Conference supports this decision.

## ***What will happen?***

You will be notified in writing by Chair of the outcome of the complaint.

The end result for a complaint will be either that:

- a further conference is held under a different conference chair;
- a Review Conference is brought forward;
- the decision made at conference stands;



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We hope this leaflet has been helpful, please provide any feedback on the following link:

**[Children and Families Feedback](#)**