

SAFE AND WELL CHECK REFERRAL PROCESS

1

Partner agency refers through dedicated form sent to them by the Fire Prevention Department

Safe and Well Referral Form

2

When received, the information contained is prioritised using the 4 main questions below, plus other additional questions:

1. Does the person have smoke alarms?
2. Can the person hear the smoke alarms?
3. Would the person know what to do if the smoke alarm went off?
4. Does the individual have any disability/condition that may hinder their escape?

3

When the safe and well check has been recorded as completed, the referrer is notified of completion and / or if any further safeguarding referrals have been made by the Fire Service (i.e. to Social Care / Act on Energy etc)

For those people on MOSAIC updates will be made on their files on this system as well.

STANDARD SAFE AND WELL CHECK

Contact will be made within 48hours of receiving the referral to make an appointment with the at-risk individual to carry out the check.

This will be the local fire station who will arrange and carry out the safe & well check.

SPECIALIST SAFE AND WELL CHECK

Should the individual be hearing impaired or if other specialist equipment is required, the Fire Prevention team will carry out the check.

Contact will be made within 48hours of receiving the referral to make an appointment.