



West Midlands Adult Position of Trust framework :

**A framework and process
for responding to allegations
and concerns against people
working with adults with care
and support needs.**

Version: 1.0

Date of issue: 17.01.2017

Document owners: West Midlands Adult Safeguarding Editorial Group

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Acknowledgement - This document has been adapted from the excellent work from Birmingham, Coventry, Solihull and Warwickshire.

Summary – about this document

The Care Act 2014 introduced a single new statute to replace most existing adult social care law. The care and support statutory guidance¹ formalised the expectations on local Safeguarding Adults Boards to establish and agree a framework and process for how allegations against people working with adults with care and support needs (i.e. those in a position of trust) should be notified and responded to.

This document provides a high-level, overarching framework for the West Midlands region on the approach and process to follow when responding to allegations and concerns relating to people who work in a Position of Trust (PoT) with adults who have care and support needs.

This document is directed at agencies and individuals who are “relevant partners” as defined in Section 6 of the Care Act 2014, and/or who are members of their local Safeguarding Adults Board.

This document should be read alongside the West Midlands Adult Safeguarding Policy and Procedures², and relevant local information sharing protocols.

It is for local Safeguarding Adults Boards to decide whether to adopt this framework formally, and how to implement this framework to meet their local need and service arrangements. It is recognised that local operational arrangements and service structures that manage this area of work differ across the region. To support this, the WM Adult Safeguarding Editorial Group has produced a toolkit that local Safeguarding Adults Boards can use or adapt as required to support local implementation. Amongst other items, the toolkit contains a sample protocol that can be adapted by individual Safeguarding Adults Boards to formalise local agreement among SAB member agencies to operate this framework, and to reflect relevant local roles and responsibilities, and local reporting and assurance arrangements. The toolkit also contains some best practice guidance to consider when deciding whether to disclose information.

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¹ Care and Support statutory guidance: Chapter 14. (updated March 2016)

² Adult Safeguarding: Multi-agency policy and procedures for the protection of adults with care and support needs in the West Midlands, WM Adult Safeguarding Editorial Group, 2016.