

How you can get help at a Safe Place?

Safe Places are places where you can go to get help if you are upset, scared or angry. If you are the victim of a hate crime or if you see a hate crime.



A Safe Place will have stickers on its window to show they are a Safe Place.

You will be sent a card where you can put your name and the name of your family member or carer and any helpful information.

If you need help show the card in the place with the sticker.

Tell them if you want them to contact your family member or carer that is on your card.

If you don't have your card on you, you can still ask for help at the Safe Place.

You can ask for the person at the Safe Place to call someone you know that will help you.

They will then pass the phone to you so you can report the Hate Crime. They may also call the local police community support officer for help.

A yellow and green card titled 'I need help'. It has a small house icon in the top left corner. Below the title, there are three input fields: 'My name', 'Please call', and 'Other information'. Each field has a small icon to its left: a person for 'My name', a telephone for 'Please call', and a telephone for 'Other information'.A green card titled 'Useful contacts'. It has a small house icon in the top left corner. Below the title, it lists contact information: 'Warwickshire Victim Support', '01926 682693 office hours', '0800 1689111 out of hours', 'In an emergency call Police on 999', and 'In a non-emergency call Police on 101'. At the bottom, it says 'If this card is found please hand it in to any WCC building'.

What is Hate Crime?

Hate Crime is when someone treats you badly because they don't like something about you, like:



- your disability
- your religion
- the country you are from, or
- who you choose to have a relationship with.

Hate crime can be things like:

- someone hurting you
- someone taking or breaking your things
- someone calling you nasty names
- someone making you feel scared, or unsafe.

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People feel safer going out into the community when they know there are Safe Places nearby.

So remember to use your card if you need help.