“Safeguarding Is Everyone’s Responsibility”

Multi-Agency Training Directory

2018–2019
Contents

Introduction

Section 1: What’s new for 2018 – 2019?

Section 2: WSCB Training Programme Information
  . Trainers
  . Charging and cancellation policy

Section 3: How to apply and access WSCB training
  . Allocation of places
  . Registrations for courses
  . Creating a WILMA account
  . How to find WSCB courses using WILMA

Section 4: WSCB Levels of training

Section 5: WSCB Multi-Agency Training Programme 2018-2019
  . Programme overview
  . WSCB Targeted training
  . WSCB Specialist training

Section 6: Training Venues

Section 7: WSCB Cancellation and Non-Attendance Policy

Section 8: WSCB Commitment to Children

You can also access further details about WSCB training via the website:

safeguardingwarwickshire.co.uk
“Safeguarding Is Everyone’s Responsibility”

Introduction

All WSCB safeguarding training courses are multi-agency; designed for everyone working with children, young people and families from the many different teams, services and organisations within Warwickshire.

WSCB aim to provide through our training directory, a programme for all informed by learning gathered from local and national reviews, current research, government drivers, agreed WSCB strategic priorities and delegate evaluation feedback.

Providing practitioners* with the opportunity to develop essential skills for partnership working is at the heart of our programme coupled with our commitment to children. Our evaluation feedback gathered over the past few years increasingly highlight the value to you, as Warwickshire’s children’s workforce, that you place on having opportunities to network with others from different organisations. The learning and development gained by practitioners has been enhanced by understanding the different roles, services and organisations who all need to work in partnership, to effectively safeguard and promote the welfare of children and families in their work.

We all have a responsibility for our own professional development and learning, with an additional responsibility for Managers to ensure that staff are encouraged and supported to access and attend training, with supervision opportunities to reflect on the learning gathered and impact of the training on practice.

Each organisation is responsible for ensuring that their practitioners, i.e. you, are appropriately trained and competent, to enable you to understand and carry out your safeguarding responsibilities and duties. All practitioners must have completed their own agency’s universal core safeguarding training before accessing any WSCB course.

By reading through the training directory, you can access further information about the individual courses that are available, including learning objectives and the suggested target audience. This will help to help inform your decision about which course/s you want to access, in conjunction with further discussion with your Manager/s.

We will be adding additional courses and further training dates to our programme throughout the course of the year. Please check the learning platform, WILMA, for the most up to date information or alternatively refer to the Training section on the website: safeguardingwarwickshire.co.uk.

We look forward to welcoming you on a future WSCB training course.

Jackie Kerby
WSCB Interagency Learning and Improvement Officer

*Practitioners – refers to all staff and volunteers, for the purposes of this training directory
“Safeguarding Is Everyone’s Responsibility”

Section 1: What’s new for 2018 – 2019?

There are changes to the programme this year. This includes the removal of WSCB providing universal core training to organisations, the addition of two new courses and guidance for staff that are new to working in safeguarding within Warwickshire.

1. Universal safeguarding training

From April 2018, WSCB will no longer provide universal core safeguarding training as part of the programme. It is the responsibility of individual organisations to undertake this training, in line with Working Together 2015¹ and as stated within the WSCB Training Strategy 2018 – 2021². This will apply to the following training courses:

1.1 Child Protection Awareness – universal

Universal child protection safeguarding training is the responsibility of each organisation, for new staff/volunteers and refresher training for existing staff/volunteers. By individual request, organisations are able to utilise WSCB core universal safeguarding training material in line with partner agency expectations, as specified within the WSCB Training Strategy 2018-2021. For further guidance, please contact jackiekerby@warwickshire.gov.uk.

1.2 Raising Awareness of Child Sexual Exploitation (CSE) – half day

Evaluation feedback coupled with demand, highlighted the preference to access our full day Child Sexual Exploitation – Responsibilities, Reporting and Responding to CSE training course. This has meant that from April 2018, WSCB have removed the universal half day training course option from our programme.

2. Newly appointed staff – new to working in Warwickshire

Organisations should ensure that all newly appointed staff or those new to working in Warwickshire receive appropriate induction/core safeguarding training within the first 3 months of starting their role. It is the responsibility of individual organisations to provide core safeguarding training.

¹ Working together to safeguard children 2015
² Warwickshire Safeguarding Children Board Training Strategy 2018-2021
“Safeguarding Is Everyone’s Responsibility”
From April 2018, all new staff and volunteers who are new to safeguarding or new to working in Warwickshire are strongly recommended to access the following WSCB safeguarding training courses:

1. *Working Together to Achieve Effective Referrals* – ½ day
2. *Working Together to Safeguard Children in Warwickshire* – 1 day

This is to ensure that a clear understanding of safeguarding practices, policies and procedures within Warwickshire has been gained.

WSCB also recommends that any newly appointed staff who will be taking part in Early Help Single Assessments (CAF), child protection planning and assessment should also access:

3. *WCC Early Help Single Assessment (CAF) Training*
4. *Other WSCB targeted and specialist training programmes*

3. **New courses added to the training programme**
Two new courses have been developed to add to our training directory this year:

**3.1 Neglect – 1 day**
Neglect is the most reported category of child protection activity. This course has been designed to provide practitioners with an understanding of the different types of neglect, the difficulties faced trying to identify and tackle neglect and how to respond. Further to learning gathered from a local serious case review, other local and national reviews, neglect is a key strategy for WSCB wanting to ensure that all services are able to identify and respond to neglect at an earlier stage.

**3.2 Working Together to Safeguard Children in Warwickshire – 1 day**
Designed to provide staff that are new to working in Warwickshire or new to safeguarding, with an understanding of safeguarding processes, policies and procedures. This course will also focus upon working together effectively, including information sharing and behaviours that promote positive shared working.

This course should also be accessed every 3 years as refresher training, in addition to the individual organisation’s universal safeguarding training.
“Safeguarding Is Everyone’s Responsibility”

Section 2: WSCB Training Programme Information

Our role is to provide a programme which includes a range of learning opportunities for multi-agency practitioners, all working across different teams, services and organisations with the core focus of sharing learning, working together and improving outcomes for children and families. All WSCB courses include our commitment to children woven throughout, using what children have said they need\(^3\).

**Trainers**

Supporting our programme, all training courses offered through WSCB are delivered with the support of an experienced and dedicated pool of trainers from different services and organisations, i.e. multi-agency. The trainers bring with them a wealth of experience from having varying different involvements in safeguarding children and young people.

WSCB are always eager to invite new members to the training pool as a way to develop, enhance and broaden the learning opportunities for our delegates accessing the courses. It is also an opportunity for those who would like to gain professional development delivering training to a wider audience. If you have experience of presenting and/or enabling the learning of others and would like to become a member of the training pool, please contact: jackiekerby@warwickshire.gov.uk

**WSCB Charging and Cancellation Policy**

WSCB multi-agency training is available free of charge to statutory organisations, education providers and agencies working with Warwickshire children who contribute to the running of WSCB. Other parties wishing to access WSCB training and from other local authority areas may incur a charge, please contact a member of the WSCB Business Support team for details before booking on a course. Contact details can be found in section 3 of this directory, alternatively via safeguardingwarwickshire.co.uk website.

Please note that lunch will not be provided on any WSCB training courses.

\(^3\) Working Together, 2015 page 12
“Safeguarding Is Everyone’s Responsibility”

It is important to note that whilst our courses are offered free of charge to those meeting the above criteria, WSCB implement a cancellation policy. This is to ensure that the take up of training places is as efficient as possible. Full details regarding the applicable charges and policy can be found in section 7 of this policy.

**Evaluation**
Evaluation of courses is very important, this data informs and shapes future training. All participants will be asked to complete a feedback form at the end of each course or conference; your comments are very much valued and appreciated. You will not need to complete an additional electronic evaluation questionnaire via WILMA.

**Certification**
A certificate of attendance will be available for you to download automatically via WILMA. You will be able to print off your certificate once your attendance at the course has been updated electronically on WILMA. WSCB aim to update WILMA within 48 hours of the training course date. Partial attendance on the session will result in no certification.

**Course Attendance**
Each course has been designed to maximise learning opportunities for all within the specified course timings. It is essential that delegates attend for the full duration of the training course, in order for the full learning to be gained. If delegates leave before the course has been completed, it will result in partial attendance which may affect course certification.
“Safeguarding Is Everyone’s Responsibility”

Section 3: How to apply and access WSCB training

Before you apply to attend any course provided by WSCB, you should in the first instance obtain the agreement and support of your Manager, or of your organisation. In addition, all WSCB courses require a secondary authorisation from WSCB in order to ensure that we have multi-agency representation on our courses.

Once you have applied for your place on our course along with your Manager’s approval, WSCB will automatically process your request within 48 hours from the original request. A confirmation email will be generated by WILMA, noting that you have been allocated a place on WSCB training.

Please note:
It is the participant’s responsibility to ensure that a confirmation email has been received before attending training. The confirmation will not be sent from WSCB, it is generated by the learning platform system WILMA using the email address you have specified in your account. Please do not attend a course unless you have received confirmation, this can cause health and safety issues as well as problems with refreshments and handouts.

Allocation of places
In some cases, you may receive notification that your request has been placed on a waiting list. If the course is oversubscribed, we will allocate by giving priority to promote an optimum mix of multi-agency participants. Because of this, it may not always be possible to accommodate places from the same team/department. If you have not been successful in securing a place, you will be notified that you have been placed on our reserve list. The reserve list will be used a priority for allocation of places on any additional courses that are run to meet oversubscription needs.

There is an expectation that all participants on WSCB courses commit to attending the full duration of the training session, arriving and leaving at the specified times. A certificate of attendance is only given for full attendance.
“Safeguarding Is Everyone’s Responsibility”

All WSCB training is available to view using the online learning platform, WILMA and all requests must be made using this system. To access WILMA, click the following link: [https://warwickshire.learningpool.com/login/index.php](https://warwickshire.learningpool.com/login/index.php)

You will need to have registered for an account before you can sign up for any of the WSCB courses.

**Registration for courses & WILMA**

If you are not currently registered with WILMA, you are able to register yourself through creating your own unique username and password. This will give you instant access to WSCB courses. To register, click ‘create new account’ on the WILMA home page:

Please note that it can take up to 24 hours before your account has been created.
“Safeguarding Is Everyone’s Responsibility”

If you are a WCC employee, you can sign into WILMA using your Google account, however this **does not apply** to school based employees or other non-WCC employees. School staff and non-WCC employees will need to sign in by entering their user name and password details on the home page.

**How to find WSCB courses on WILMA**

All WSCB courses have a unique ID code within WILMA. You can find the exact course using the search facility toolbar in WILMA:

![Search Courses](image)

The code for each WSCB training course is noted on the following page or relevant course overview pages within this directory. Alternatively, by searching using the prefix code SCB, all WSCB courses will be displayed for you to view.

If you have any queries regarding the WSCB training courses, please contact a member of the WSCB Business Support team:

Emily Inns – 01926 742379 / emilyinns@warwickshire.gov.uk
Pat Convery – 01926 742509 / patconvery@warwickshire.gov.uk
Jackie Kerby – 01926 742511 / jackiekerby@warwickshire.gov.uk

Alternatively, if your problem is regarding accessing WILMA please contact the WILMA Support Desk - 0845 0744 1140.
Section 4: WSCB Levels of Training

The programme of training courses have been designed taking into consideration the target audience, which we refer to as WSCB Levels of Training. Within each level, we have provided examples of suggested targeted audiences to help you select an appropriate course. For example, whether you may come into contact with children and families through your role as a Housing Officer, you work with young people at your local Youth Club or whether you hold direct responsibility as a Safeguarding Lead for your service or organisation.

Please refer to the next page for further detailed guidance regarding WSCB levels of training.
## “Safeguarding Is Everyone’s Responsibility”

<table>
<thead>
<tr>
<th>Tier</th>
<th>TARGET GROUP</th>
<th>SUGGESTED TRAINING CONTENT</th>
</tr>
</thead>
</table>
| Universal training         | All staff who have frequent/infrequent contact with children/young people and/or families/carers e.g. GP Receptionists, sports and leisure staff, Housing officers, Multi-faith group and community leaders, maintenance staff, recreation assistants, park wardens / rangers. Staff in education and early years settings. Agencies may decide this level is suitable for all the workforce. **To be offered as part of the induction process for all new staff and volunteers.** | What is child abuse and neglect?  
Signs and indicators of abuse and neglect.  
Basic knowledge of expected ‘normal’ child development.  
How to maintain a child focus.  
What to do when you have concerns and processes triggered.  
WSCB interagency procedures. |
| Targeted training          | Members of the workforce who work predominantly with children, young people and/or their parents/carers and who could potentially be involved in the assessing, planning, intervening and taking part in multi-agency processes where there are safeguarding concerns, from Early Help Single Assessment through to Section 47 enquiries or Child Protection plans. For example, GPs, children’s social workers, family support workers, staff in educational and early years settings including teachers, pastoral support staff, childcare workers, designated persons in education, youth and community settings, youth workers, voluntary organisations, residential staff, health visitors, probation staff, PCSOs, Housing and adult services (e.g. Think Family). | Content as identified above plus:  
Working together to identify, assess and meet the needs of children where there are safeguarding concerns.  
The impact of parenting issues e.g. domestic abuse, substance misuse and the impact on children.  
Recognising the importance of family history and functioning.  
Section 47 enquiries, roles, responsibilities and collaborative practice.  
Using professional judgements to make decisions regarding risk of harm.  
Working with complexity. |
| Specialist training        | Professionals with lead responsibility for giving safeguarding advice within their organisation. For example: GPs, children’s social workers, designated persons in education, early years, youth and community settings, voluntary organisations, residential staff, health settings, probation staff and adult services (e.g. Think Family). | Content as identified above plus:  
Promoting effective professional practice. Managing performance to promote interagency practice.  
Supervision of child protection cases. |
| Strategic Responsibility    | Professionals with strategic responsibility for safeguarding children.       | As specified in Chapter 2, Working Together 2015 (pages 52-64).  
Current policy, research and practice developments.  
Lessons from serious case reviews.  
Expectations on members in order to promote effective co-operation that improves effectiveness. |
**Programme overview**

<table>
<thead>
<tr>
<th>WILMA Course Code</th>
<th>Course Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCB CS156</td>
<td>WSCB Protective Behaviours (Foundation Level)</td>
</tr>
<tr>
<td>SCB CS158</td>
<td>WSCB Working Together to Safeguard Children in Warwickshire (NEW)</td>
</tr>
<tr>
<td>SCB CS159</td>
<td>WSCB Domestic Abuse and Child Protection: Exploring the links and harm to children</td>
</tr>
<tr>
<td>SCB CS160</td>
<td>WSCB Understanding, Identifying and Responding to Neglect (NEW)</td>
</tr>
<tr>
<td>SCB CS161</td>
<td>WSCB Effective Child Protection Planning and Core Group Working</td>
</tr>
<tr>
<td>SCB CS165</td>
<td>WSCB Child Sexual Exploitation – Responsibilities, Reporting and Responding to CSE</td>
</tr>
<tr>
<td>SCB CS166</td>
<td>WSCB Working Together to Achieve Effective Referrals</td>
</tr>
<tr>
<td>SCB CS170</td>
<td>WSCB Learning from Serious Case Reviews</td>
</tr>
<tr>
<td>SCB NS487</td>
<td>Safeguarding Children and Young People (Universal) eLearning Induction Training for all new Warwickshire County Council employees</td>
</tr>
<tr>
<td>SCC CS361**</td>
<td>Early Help Single Assessment training**</td>
</tr>
</tbody>
</table>

** Please note that this is not a WSCB course but is recommended for any newly appointed staff who will be taking part in Early Help Single Assessments (CAF), child protection planning and assessment**
“Safeguarding Is Everyone’s Responsibility”
WSCB Targeted Programme

Before accessing any training courses offered in our programme, it is essential that practitioners have already completed universal core Child Protection safeguarding training within their own organisation.

In addition, practitioners who are new to working in Warwickshire or new to safeguarding are strongly recommended to have completed the stated courses as advised in section 1 of this directory before accessing other WSCB courses.

WSCB Targeted training courses:

- SCB CS158 – WSCB Working Together to Safeguard Children in Warwickshire (7hrs - 1 day) NEW
- SCB CS159 – WSCB Domestic Abuse and Child Protection: Exploring the links and harm to children (7hrs - 1 day)
- SCB CS160 – WSCB Understanding, Identifying and Responding to Neglect (7hrs - 1 day) NEW
- SCB CS165 – WSCB Child Sexual Exploitation – Responsibilities, Reporting and Responding to CSE (7 hrs - 1 day)
- SCB CS166 – WSCB Working Together to Achieve Effective Referrals (3.5 hrs - ½ day)
- SCB CS170 – WSCB Learning from Serious Case Reviews (3 hours)
“Safeguarding Is Everyone’s Responsibility”

Target Group
Members of the workforce who work predominantly with children, young people and/or their parents/carers and who could potentially be involved in the assessing, planning, intervening and taking part in multi-agency processes where there are safeguarding concerns, from Early Help Single Assessment through to Section 47 enquiries or Child Protection plans.

For example:
✓ Health – Midwives, Health Visitors, Nursing, Sexual Health Staff, GPs
✓ Education & Early Years – Teachers, Pastoral Support Staff, Childcare workers, Designated Safeguarding Leads
✓ Children and Families – MASH, Social Workers, Social Care Workers, Family Support Workers, Early Help Officers, Asylum teams, Adoption and Fostering teams
✓ Youth and Community settings, Youth Workers
✓ Voluntary organisations
✓ Residential staff
✓ Probation
✓ Police, PCSOs
✓ Foster Carers
✓ Adult Services (e.g. Think Family)
✓ Mental Health services
“Safeguarding Is Everyone’s Responsibility”

NEW

SCB CS158 WSCB Working Together To Safeguard Children in Warwickshire

(Intercollegiate Level 3 – 7 hours)

Target group:
This training should be accessed by all staff, new to working in safeguarding and/or those new to working in Warwickshire and accessed every 3 years as part of refresher training, for staff in agencies where there is a requirement to work collaboratively with other agencies, safeguarding children.

Aims:
Staff are equipped and understand child protection safeguarding processes within Warwickshire. Focused upon improving collaborative, multi-agency thinking and working practices, which include effective communication skills, whilst ensuring that children and families are given the right service at the right time.

Learning outcomes:
By the end of the course participants will be able to show they have an understanding of:

- Warwickshire practises, processes and procedures across the safeguarding continuum
- The different roles and responsibilities, teams, services and organisations in child protection
- Child protection process; early help through to section 47
- Effective communication; perceived barriers – individual and multi-agency
- WSCB key objectives, strategies and multi-agency learning
- How to ensure children feel helped by our safeguarding processes

It should be accessed every 3 years as a minimum for updating purposes.
“Safeguarding Is Everyone’s Responsibility”

At the time of going to print, training dates are yet to be confirmed.

Dated will be added to WILMA once confirmed, expected from June 2018 onwards.

Training dates and venues will be added to WILMA in due course.
“Safeguarding Is Everyone’s Responsibility”

SCB CS159 WSCB Domestic Abuse and Child Protection: Exploring Links between Domestic Abuse and Harm to Children
(Intercollegiate Level 3 – 7 hours)

Target group:
This training is for front line staff working directly with children and families, particularly where domestic abuse is prevalent.

Aims:
Explore what is meant by domestic abuse and to develop a greater understanding of its impact on adults and children.

Learning outcomes:
By the end of the course participants will have an understanding of:

- An awareness of domestic abuse and its impact on children and adults
- The links between domestic abuse and child protection within a framework of diversity
- Consider and identify strategies for working with children and families where domestic abuse is an issue
- An understanding of the roles of different professionals and services they offer

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/07/18</td>
<td>09:30 – 16:30</td>
<td>Leamington</td>
</tr>
</tbody>
</table>

*Future training date to be agreed, anticipated November 2018*
“Safeguarding Is Everyone’s Responsibility”

NEW
SCB CS160 WSCB Understanding, Identifying and Responding to Neglect
(Intercollegiate Level 3 – 7 hours)

Target group:
This session should be accessed by all staff working with children and families. It is recommended that staff within agencies that are likely to contribute to the referral and / or assessment process of children, young people and their families attend this training session.

Aims:
To provide practitioners with an understanding and recognise different types of neglect, feeling equipped to respond appropriately, in line with thresholds of services. Using case studies and one which also include a focus of emotional abuse, it will explore the different strategies and frameworks for managing these complex cases.

Learning outcomes:
By the end of the course participants will have an understanding of:

- The different types of neglect, the barriers to identification and intervention
- The impact of neglect on child development
- The impact of emotionally abusive behaviours upon the child in terms of their immediate care, long term development including parental alienation
- The impact of emotional abuse and neglect upon the quality of the parent/child relationship on the basis of the actual lived experience of the child
- Dangers of cases drifting or starting again
- Strategies for identification and case management that may be the most effective in safeguarding children at risk of neglect and/or emotional harm
“Safeguarding Is Everyone’s Responsibility”

NEW
SCB CS160 WSCB Understanding, Identifying and Responding to Neglect
(Intercollegiate Level 3 – 7 hours)

This is a new course which at the time of going to print, is currently being written.

Training dates will be set from 2019 onwards, please check WILMA or alternatively, via safeguardingwarwickshire.co.uk website.
“Safeguarding Is Everyone’s Responsibility”

SCB CS165 WSCB Child Sexual Exploitation – Responsibilities, Reporting and Responding to CSE
(Intercollegiate Level 3 – 7 hours)

Target group:
To be accessed by all staff working within agencies that have direct contact with children and young people. This session provides more detail around the responsibilities and expectations of agencies and their staff teams.

Aims:
To focus upon looking at CSE in detail, what it is, who it affects, looking specifically at different genders and risks, how professionals need to respond to it including WSCB reporting procedures.

Learning Outcomes:
By the end of the course participants will have an understanding of:

• What Child Sexual exploitation (CSE) is – definition and issues
• The different approaches / models used to exploit children and young people
• How CSE affects children and young people and their barriers to engagement
• The grooming process and consent
• Be able to identify potential vulnerabilities, signs and indicators of CSE in children and young people
• How to respond to a victim of CSE, incorporating local policies, referral procedures and signposting to support services

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>29/03/18</td>
<td>09:30 – 16:30</td>
<td>Warwick</td>
</tr>
<tr>
<td>09/05/18</td>
<td>09:30 – 16:30</td>
<td>Bedworth</td>
</tr>
<tr>
<td>19/06/18</td>
<td>09:30 – 16:30</td>
<td>Stratford</td>
</tr>
<tr>
<td>19/07/18</td>
<td>09:30 – 16:30</td>
<td>Nuneaton</td>
</tr>
<tr>
<td>11/09/18</td>
<td>09:30 – 16:30</td>
<td>Stratford</td>
</tr>
</tbody>
</table>
“Safeguarding Is Everyone’s Responsibility”

SCB CS165 WSCB Child Sexual Exploitation – Responsibilities, Reporting and Responding to CSE

*(Intercollegiate Level 3 – 7 hours)*

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>15/10/18</td>
<td>09:30 – 16:30</td>
<td>Nuneaton</td>
</tr>
<tr>
<td>NEW 12/11/18</td>
<td>09:30 – 16:30</td>
<td>Rugby</td>
</tr>
<tr>
<td>04/12/18</td>
<td>09:30 – 16:30</td>
<td>Leamington</td>
</tr>
<tr>
<td>17/01/19</td>
<td>09:30 – 16:30</td>
<td>Leamington</td>
</tr>
<tr>
<td>NEW 05/02/19 FULL</td>
<td>09:30 – 16:30</td>
<td>Warwick</td>
</tr>
<tr>
<td>26/02/19 FULL</td>
<td>09:30 – 16:30</td>
<td>Bedworth</td>
</tr>
<tr>
<td>NEW 04/03/19</td>
<td>09:30 – 16:30</td>
<td>Bedworth</td>
</tr>
<tr>
<td>NEW 27/03/19</td>
<td>09:30 – 16:30</td>
<td>Warwick</td>
</tr>
</tbody>
</table>

Please note that you must attend the full duration of the training course in order to achieve certification. Lunch is not provided on any WSCB course.

Please log on to WILMa to find out venue details and register your places.

Child Sexual Exploitation (CSE) online elearning

WSCB does not provide CSE eLearning modules, however we would recommend the following programmes should practitioners want to gain an insight to CSE before accessing our full day training course:

For health staff:
www.seenandheard.org.uk by The Children’s Society (1 hour training, certified)

For all practitioners including Foster Carers:
https://paceuk.info/training/keep-them-safe/ by PACE (20-30 minute training, free)

Sports Clubs for staff and volunteers:
www.nspcc.org.uk/what-you-can-do/get-expert-training/child-protection-sport-online-course by NSPCC (£20 per person and certified)
“Safeguarding Is Everyone’s Responsibility”

SCB CS166 WSCB Working Together to Achieve Effective Referrals
*(Intercollegiate Level 2 & 3 – 3.5 hours)*

From April 2018, WSCB strongly recommend that all new staff and volunteers, those new to safeguarding or experienced from other local authority areas, who work directly with children, young people and their families access this course, in line with the WSCB Training Strategy 2018 – 2021.

Target Group:
This training is provided for all multi-agency staff who could be involved in the assessment, planning and intervention of children, young people and/or parents/carers and where there are safeguarding concerns.

Course Overview:
A ½ day training course which will provide an understanding of how to make a quality safeguarding referral, using early help pre/post single assessment action plans, single assessments, through to using the Multi-Agency Referral Form (MARF). The course also includes an overview of the role of Multi-Agency Safeguarding Hub (MASH), and the responsibilities placed on the both the person making the referral and the person receiving the referral.

The training content draws upon some of Warwickshire’s serious and local review activity and the role the referral process had in this.

Aims:
To provide an opportunity for staff to gain greater understanding of the process, from referral to assessment. Understand the challenges faced by both referral makers and referral takers. Develop skills in the identification of and completion of both referrals and assessments.
“Safeguarding Is Everyone’s Responsibility”

SCB CS166 WSCB Working Together to Achieve Effective Referrals
(Intercollegiate Level 2 & 3 – 3.5 hours)

Learning outcomes:
By the end of the course participants will be able to show they have an understanding of:

• How to make quality referrals when there is concern about a child
• Understand the referral process for concerns regarding children
• The expectations of a referral maker and a referral taker
• The importance of terminology and language when making and taking referral
• How information is gained and the impact of this on a multi-agency process
• Highlight what professionals can expect from the MASH after making a referral
• The Thresholds for Services

Training session dates, times and venues

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>16/03/18</td>
<td>09:30 – 13:00</td>
<td>Bedworth</td>
</tr>
<tr>
<td>27/04/18</td>
<td>09:30 – 13:00</td>
<td>Warwick</td>
</tr>
<tr>
<td>12/06/18</td>
<td>09:30 – 13:00</td>
<td>Bedworth</td>
</tr>
<tr>
<td>18/07/18</td>
<td>09:30 – 13:00</td>
<td>Rugby</td>
</tr>
<tr>
<td>17/09/18</td>
<td>09:30 – 13:00</td>
<td>Stratford</td>
</tr>
<tr>
<td>16/10/18</td>
<td>09:30 – 13:00</td>
<td>Warwick</td>
</tr>
<tr>
<td>05/12/18</td>
<td>09:30 – 13:00</td>
<td>Rugby</td>
</tr>
<tr>
<td>16/01/19</td>
<td>09:30 – 13:00</td>
<td>Stratford</td>
</tr>
<tr>
<td>05/03/19</td>
<td>09:30 – 13:00</td>
<td>Warwick</td>
</tr>
</tbody>
</table>

Please note that you must attend the full duration of the training course in order to achieve certification.

Lunch is not provided on any WSCB course.
“Safeguarding Is Everyone’s Responsibility”

SCB CS170 WSCB Learning from Serious Case Reviews
(Intercollegiate Level 2 & 3 – 3 hours)

Target Group:
An opportunity for multi-agency staff to attend a short session that has been designed to share learning from recent WSCB Serious Case Reviews (SCRs) and local learning reviews. Staff who are looking to update their safeguarding training and professional development should access this course.

Aim:
To achieve a joint understanding of how we can best support children, young people and their families, using the learning gathered from the SCR. To review the importance of interagency working, the need to work together in partnership across all agencies in order to effectively safeguard children and their families.

Learning Outcomes:
By the end of the sessions, participants will be able to:

- Understand the barriers to helping children and how to overcome these
- How to support children better following verbal/non-verbal disclosures of about and how you can play your part
- Understand the importance of evidence gathering, using holistic and SMART plans to ensure informed decisions around intervention and support are made effectively
- Explore the threshold boundary between early help and social work intervention; confidence to challenge

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>27/03/18</td>
<td>09:30 – 12.30</td>
<td>Rugby</td>
</tr>
<tr>
<td>25/05/18</td>
<td>09:30 – 12.30</td>
<td>Warwick</td>
</tr>
<tr>
<td>03/07/18</td>
<td>09:30 – 12.30</td>
<td>Warwick</td>
</tr>
<tr>
<td>26/09/18</td>
<td>09:30 – 12.30</td>
<td>Venue TBC</td>
</tr>
</tbody>
</table>
“Safeguarding Is Everyone’s Responsibility”

SCB CS170 WSCB Learning from Serious Case Reviews
(Intercollegiate Level 2 & 3 – 3 hours)

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>08/11/18</td>
<td>09:30 – 12.30</td>
<td>Warwick</td>
</tr>
<tr>
<td>18/12/18</td>
<td>09:30 – 12.30</td>
<td>Bedworth</td>
</tr>
<tr>
<td>07/02/19</td>
<td>09:30 – 12.30</td>
<td>Leamington</td>
</tr>
<tr>
<td>27/03/19</td>
<td>09:30 – 12:30</td>
<td>Warwick</td>
</tr>
</tbody>
</table>

Please note that you must attend the full duration of the training course in order to achieve certification.

Lunch is not provided on any WSCB course.

Refer to WILMA for venue information and to request a place to access the training.
“Safeguarding Is Everyone’s Responsibility”

WSCB Specialist Training

Before accessing any training course offered in our programme, it is essential that practitioners have already completed universal core Child Protection safeguarding training within their own organisation.

In addition, practitioners who are new to working in Warwickshire or new to safeguarding are strongly recommended to have completed the stated courses as advised in section 1 of this directory before accessing other WSCB courses.

WSCB Specialist training courses:

- **SCB CS156 - Protective Behaviours (Foundation Level – 2 days)**
- **SCB CS 161 - Effective Child Protection Planning and Core Group Working (2 days)**

**Target Group**

1. **Effective Child Protection Planning and Core Group Working.**
   
   This course is tailored to meet the needs of staff who attend core group meetings. For example:
   
   ✓ GPs
   ✓ Social Workers including ASYE
   ✓ Designated person in education
   ✓ Early Years
   ✓ Youth and Community settings
   ✓ Voluntary organisations
   ✓ Residential settings
   ✓ Health setting
   ✓ Probation
   ✓ Adult services (Think Family)
“Safeguarding Is Everyone’s Responsibility”

WSCB Specialist Training

Target Group

2. Protective Behaviours (Foundation level)
This training is available for practitioners whom work specifically with children and young people.

Please log on to WILMa to find out venue details and register your place.
“Safeguarding Is Everyone’s Responsibility”

SCB CS176 WSCB Protective Behaviours - Foundation Level Training Course

(Intercollegiate Level 3 – 12 hours)

Target group:
This training session is aimed at multi-agency staff who work directly with children and young people in their agency setting. This includes; police, voluntary sector, education staff, health, social care and probation amongst others.

Learning outcomes:
Protective Behaviours training will enable participants to recognise Early Warning Signs of feeling unsafe and look at ways individuals can build networks of support if required. The skills and strategies taught support practitioners in keeping themselves safe as well as developing skills to put into practice.

Some uses of Protective Behaviours includes: conflict resolution, counselling, empowering people of differing abilities, crisis intervention, parenting skills, abuse prevention, crime prevention, sex education, drug education and staff management.

Day 1 gives participants an understanding of the Protective Behaviours Process. Day 2 is more of a workshop style and looks at putting Protective Behaviours into practice for ourselves and with client groups.

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day 1 - 27/06/18</td>
<td>09:15 – 16:30</td>
<td>Leamington</td>
</tr>
<tr>
<td>Day 2 – 10/07/18</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day 1 – 13/11/18</td>
<td>09:15 – 16:30</td>
<td>Leamington</td>
</tr>
<tr>
<td>Day 2 – 29/11/18</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
“Safeguarding Is Everyone’s Responsibility”

SCB CS176 WSCB Protective Behaviours - Foundation Level Training Course
(Intercollegiate Level 3 – 12 hours)

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day 1 – 29/01/19</td>
<td>09:15 – 16:30</td>
<td>Leamington</td>
</tr>
<tr>
<td>Day 2 – 11/02/19</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please note that you must attend the full duration of the training course, i.e. attend both day 1 and day 2 in order to achieve certification.
Lunch is not provided on any WSCB course.

To request a place accessing this training, please use WILMA
“Safeguarding Is Everyone’s Responsibility”

SCB CS161 WSCB Effective Child Protection Planning and Core Group Working

(Intercollegiate Level 3 & 4 – 13 hours)

Target Group:
Staff who regularly attend Child Protection Conferences and Core Groups and who have ideally completed other WSCB full day training courses.

It is recommended that all professionals who are in a position where they will be expected to contribute to multi-agency child protection assessment and planning should attend this.

**It is felt that this course is unsuitable for Apprentices**

Learning outcomes:
To equip professionals with the knowledge, skills, confidence and ability to work effectively in core groups and authoritatively undertake their role and responsibility to be either a key worker or core group member

By the end of the programme participants will be able to show that they have an understanding in the following areas:

- Understand the child protection planning process, including statutory processes and the Public Law Outline
- Identify how family-professional relationships and inter-professional relationships can conflict with remaining child focussed
- Explore motivation and sense of responsibility parents/carers have for their child and how this impacts on their ability to sustain the changes needed if their child is to be protected
- Identify and articulate expectations of parental care necessary to ensure a child is safe and healthy
- Identify how core groups work effectively and their potential to achieve sustainable change
“Safeguarding Is Everyone’s Responsibility”

SCB CS161 WSCB Effective Child Protection Planning and Core Group Working
(Intercollegiate Level 3 & 4 – 13 hours)

Training session dates and times

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Day 1 – 24/04/18</td>
<td>09:30 – 16:30</td>
<td>Warwick</td>
</tr>
<tr>
<td>Day 2 – 25/04/18</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NEW Day 1 – 12/12/18</td>
<td>09:30 – 16:30</td>
<td>Warwick</td>
</tr>
<tr>
<td>Day 2 – 13/12/18</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Please note that you must attend the full duration of the training course, i.e. day 1 and day 2, in order to achieve certification.

Lunch is not provided on any WSCB course.

Further training course dates and venue information will be added to WILMA throughout the course of the year.
“Safeguarding Is Everyone’s Responsibility”

Section 6: WSCB Training Venues

WSCB try to ensure the training is delivered in a variety of locations across Warwickshire to enable travelling for practitioners to be kept to a minimum where possible. Every effort is made to try and book venues where there are also no additional costs to delegates, e.g. car parking, however where there are known charges this is detailed on the course information pages as noted in WILMA.

WSCB will ensure that refreshments are provided for the duration of the training session. **We do not** however, have a budget to provide lunch for any of training courses. **We do therefore strongly recommend you bring your lunch with you as we cannot guarantee that the venue will either have lunch provisions available or be in close proximity to shops or food outlets.**

<table>
<thead>
<tr>
<th>Montague Road Training Room, Montague Road, Warwick. CV34 5LL</th>
<th>Jepson House, 3 Manor Ct Ave, Nuneaton. CV11 5HX</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camp Hill Education Centre (CHESS) Cedar Road, Camp Hill, Nuneaton. CV10 9DN</td>
<td>Pound Lane Learning Centre Pound Lane, Leamington Spa. CV32 7RT</td>
</tr>
<tr>
<td>Stratford District Council Church Street, Stratford-upon-Avon. CV37 6HX</td>
<td>George Eliot Hospital Training Suite, College Street, Nuneaton. CV10 7DJ</td>
</tr>
<tr>
<td>Warwickshire City Council Saltisford Office Park, Ansell Way, Warwick. CV34 4UL</td>
<td>North Warwickshire Council House South Street, Atherstone. CV9 1DE</td>
</tr>
<tr>
<td>Myton Park Conference Centre Myton Road, Warwick. CV34 6PT</td>
<td>Rugby Borough Council Evreux Way, Rugby. CV21 2RR</td>
</tr>
<tr>
<td>Bedworth Kings House Kings Street, Bedworth. CV12 8LL</td>
<td>WYJS Bloxham Centre Somers Road, Rugby. CV22 7DE</td>
</tr>
</tbody>
</table>

**It is the individual’s responsibility to ensure that relevant venue and car parking information has been accessed prior to attending the training course.**
“Safeguarding Is Everyone’s Responsibility”

Section 7: WSCB Charging Policy for Non Cancellations of Confirmed Places

All Individuals who are booked to attend a course and have had their place confirmed who are then unable to attend, must cancel their booking as soon as they become aware of this. If the cancellation is made within the timescales stated below, please be aware that the sliding scale of cancellation charges will apply. Cancellations must be made to the following email address and copied to your Line Manager: jackiekerby@warwickshire.gov.uk. Please note that if another colleague is able to attend the training in your place, charges will not apply.

If it is felt that there were unavoidable, mitigating circumstances contributing to the non-attendance then the delegate’s Manager should contact Jackie Kerby, WSCB Interagency Learning & Improvement Officer, to discuss this.

All charges will be levied to the participant’s agency or in the case of schools, the school. The charging policy for cancellations or non-attendance will be as follows:

### Cancellation and non-attendance fees

<table>
<thead>
<tr>
<th>Period before training course date, when notice of cancellation is received</th>
<th>Charge</th>
<th>Course duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>More than 10 working days in advance</td>
<td>No charge</td>
<td>n/a</td>
</tr>
</tbody>
</table>
| Between 10 and 1 working day in advance | £80  
£40  
£20 | 2 day  
1 day  
½ day |
| Less than 24 hours | £160  
£80  
£40 | 2 day  
1 day  
½ day |
| Non attendance | £160  
£80  
£40 | 2 day  
1 day  
½ day |

We cannot accept cancellations by telephone.
“Safeguarding Is Everyone’s Responsibility”

Agencies are encouraged to send an alternative delegate to attend training sessions as a measure to avoid charges being incurred. The WSCB Business Support team require as much notification as possible if the delegate changes to enable the information to be provided to the Trainer.

Delegates are also encouraged to swap to an alternative date, where available, as soon as they become aware they are unable to attend the training. If this is less than 5 working days before the training date then a charge may still be made to the agency.

Delegates are required to attend the each training session in its entirety. Failure to do so will result in the delegate needing to attend the training again on another date and a charge may be issued.

WSCB multi-agency training is available free of charge to all statutory organisations, education providers and agencies working with Warwickshire children who contribute to the running of the WSCB.

Private providers and other agencies who would not qualify to access the training free of charge under the identified criteria can request places on the WSCB courses with the following charges applied:

- £160 - 2 day training course
- £80 – 1 day course
- £40 – ½ day course

If you have any queries regarding multi-agency training or would like advice on which courses would be most suited to your needs, please contact a member of the WSCB Business Support team:

Pat Convery – 01926 742509 / patconvery@warwickshire.gov.uk
Jackie Kerby – 01926 742511 / jackiekerby@warwickshire.gov.uk
Section 8: WSCB Commitment to Children
All WSCB training courses include our commitment to children including ‘hear my voice’ feedback from the Children in Care Council.

Children have said that they need

- Vigilance: to have adults notice when things are troubling them
- Understanding and action: to understand what is happening; to be heard and understood; and to have that understanding acted upon
- Stability: to be able to develop an on-going stable relationship of trust with those helping them
- Respect: to be treated with the expectation that they are competent rather than not
- Information and engagement: to be informed about and involved in procedures, decisions, concerns and plans
- Explanation: to be informed of the outcome of assessments and decisions and reasons when their views have not met with a positive response
- Support: to be provided with support in their own right as well as a member of their family
- Advocacy: to be provided with advocacy to assist them in putting forward their views

---

4 Working Together 2015 (pg 12)